

Quick Note 1

Send an automatic email on a specific event

UK Support

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Contents

2	Intro	oduction	3
3	Vers	sion	3
	3.1	Corrections	3
4	Con	figuration	. 4
	4.1	Configure the SMTP server settings	. 4
	4.2	Configure the Event Settings	5
	4.3	Configure the Event Logcodes	. 6
	4.4	Save the Event Code Changes	7
	4.5	Save your Config changes to profile o	7
	4.6	Test	7

1 INTRODUCTION

This quick note will demonstrate generating automatic emails based on specific events.

2 VERSION

	Status
1.0	Published
2.0	Updated and rebranded
2.1	Updated for new GUI

2.1 Corrections

Requests for corrections or amendments to this application note are welcome and should be addressed to: Tech.Support@digi.com

Requests for new application notes can be sent to the same address.

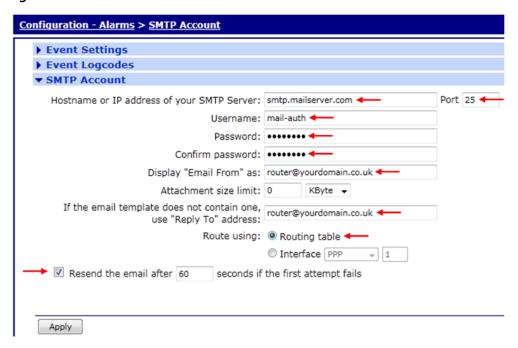
3 CONFIGURATION

To configure automatic emails you will need to do the following configuration on the router but change the details to suit, this example will send an email with the event log attached when the router is powered up.

For more information please read Application Note 023

3.1 Configure the SMTP server settings

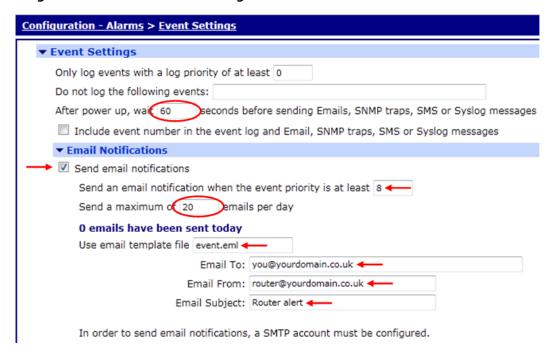
Configuration - Alarms > SMTP Account



Fill in the above fields, smtp.mailserver.com should be changed to your own SMTP server address. Leave authentication fields blank if not required.

3.2 Configure the Event Settings

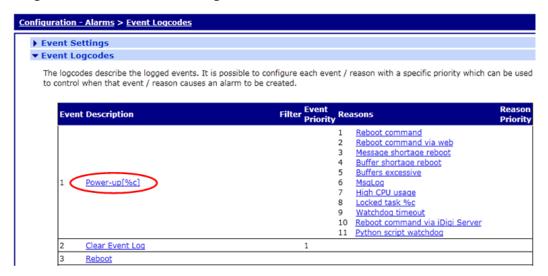
Configuration - Alarms > Event Settings



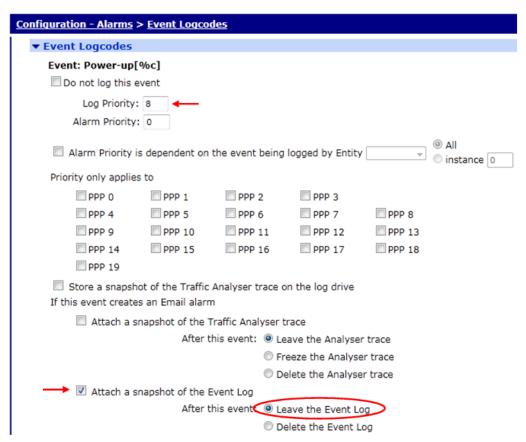
Be sure to enter a high value in the trigger priority such as 8 so you don't get lots of unwanted emails from lower priority events. Also configure a delay period of 60 seconds to allow the PPP interface to come up fully before trying to send the email.

3.3 Configure the Event Logcodes

Configuration - Alarms > Event Logcodes

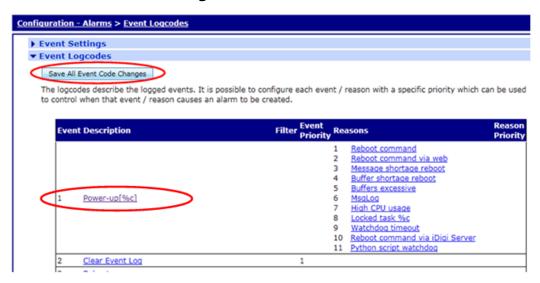


Click on **Power-up[%c]** to see this submenu:

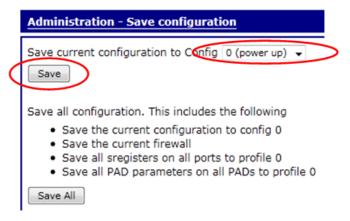


Enter the same priority level as before, so that will be 8. Select the option to attach the eventlog and analyser trace if required.

3.4 Save the Event Code Changes



3.5 Save your Config changes to profile o



3.6 Test

Reboot router and check that the email is sent and arrives in your *inbox*. The SMTP request should also be seen in the eventlog.