



PRODUCT NOTICE #7-19-07-1

Date:

7/19/07

Product:

ConnectCore 9P 9360

Part Numbers:

FS-382, FS-383, FS-3013, FS-3024

Affected Serial Numbers:

P/N	Serial Number
382	1628-1927
	B71600117-00369
	B71600006-00021
383	0336-0349
3013	0016-0035
	0036-0075
	B71600006-00013
3024	B71600001-00023

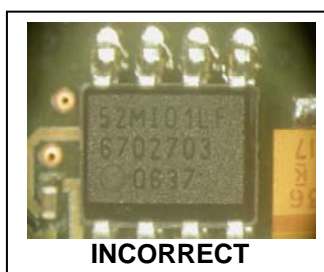
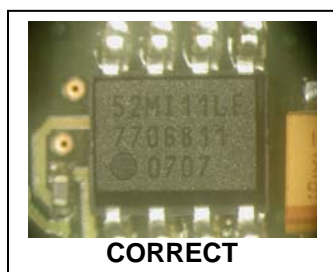
Notice:

An oscillator population issue on ConnectCore 9P 9360 modules can lead to an unexpected deviation of approximately -1.5% affecting system clock and serial port data rate accuracy.

The issue applies to the serial number range provided in this product notice. If possible, additional visual inspection should be applied to verify that modules are not affected by this issue.

The component causing the issue is located at position U20 on the bottom of the ConnectCore 9P 9360 module PCB. Only modules populated with the ICS down spread oscillator part 52MI01LF are affected. All modules populated with the center spread component 52MI11LF are not affected.

In order to aid in the visual inspection process, the close-up images provided below show the correct and the incorrect component:



All modules are now built with the proper center spread oscillator component instead of the incorrect population using the down spread oscillator part.

Customers experiencing issues consistent with the information provided in this product notice are entitled to return problematic units and receive an advance replacement.

In order to initiate product exchanges, customers are asked to contact Jochen Florath at the Digi International regional office in Breisach, Germany:

Contact : Jochen Florath

Phone : +49 7667 908 122

E-mail : jochen_florath@digi.com

Please advise all customers, partners, and distribution channels accordingly.

Mike Rohrmoser
Product Manager, Embedded Solutions
Digi International, 11001 Bren Rd E
Minnetonka, MN 55343, USA

miker@digi.com

Phone: +1 952 912 3424

Fax: + 1 952 912 4956