### PRODUCT SPECIFICATION CORRECTION

# **FEBRUARY 11, 2015**

### **PLEASE REVIEW**

Recently, we completed internal quality testing on extended temperature variants of our WR44 products that use first generation LTE Cellular modules. These products include the WR44 Extended Temperature, WR44R and the WR44RR and include models L4 (Sierra Wireless MC7710), L2 (Novatel E362) and L3 (Novatel E371).

If your product has an X, R, or M in the 12th digit

WR44-XXXX-XXX-XXX

and L2, L3 or L4 in the 5th and 6th digits, you are affected by this notice.

During testing, we observed cellular performance degradation for these products when the product operated at ambient temperatures above 40 degrees C. As a result of this testing, the specification for the operating temperature range of these products has been adjusted to -40 degrees C to 40 degrees C, and the product may not operate properly outside of this range.

Products using these modules began shipping in 2013. No customers have reported any product failures related to temperature. We wanted to make you aware, however, of the revised specification for these products.

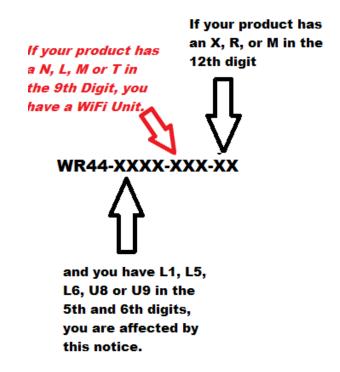
Further, if you use the product in a regulated environment or if you believe human safety may be impacted by your use of the product outside of the new specifications, please immediately contact us at the above email so we can address your potential concerns.

## PRODUCT SPECIFICATION CORRECTION

# **FEBRUARY 11, 2015**

### **PLEASE REVIEW**

Recently, we completed internal quality testing on extended temperature variants of our WR44 products that use second generation LTE Cellular modules and/or 3G modules. These products include the WR44 Extended Temperature, WR44R and the WR44RR and include models L1 (Huawei ME909), L5 (Sierra MC7354), L6 (Telit LE910-NAG), U8 (Gobi 3000) and U9 (Telit HE910).



During testing we observed cellular performance degradation for these products when the product operated at ambient temperatures near the top of the prior specified temperature ranges. As a result of this testing the specification for the operating temperature range of these products has been adjusted as set forth below:

	Prior Specification		New Specification	
Product	Low	High	Low	High
WR44 Extended Temperature without WiFi	-40C*	+75C*	-40C**	+60C**
WR44 Extended Temperature with WiFi	-20C*	+75C*	-20C**	+60C**
WR44R without WiFi	-40C*	+75C*	-40C**	+60C**
WR44R with WiFi	-20C*	+75C*	-20C**	+60C**
WR44RR (All Variants)	-40C*	+75C*	-40C**	+70C**

\*Reduced cellular performance may occur below -20C and above +60C.

\*\*Reduced cellular performance may occur below -20C and above +50C.

Products using these modules began shipping in 2012 (3G) and 2014 (LTE). No customers have reported any product failures related to temperature. We wanted to make you aware, however, of the revised specification for these products.

If you experience any performance issues relative to these products or have any questions, please contact Digi directly at <a href="https://www.wka4questions@digi.com">wka4questions@digi.com</a>. A Digi representative will then contact you to discuss your concerns.

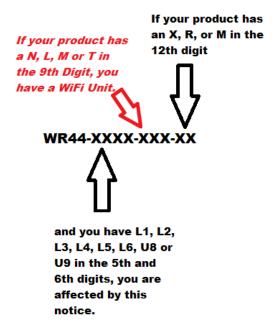
Further, if you use the product in a regulated environment or if you believe human safety may be impacted by your use of the product outside of the new specifications, please immediately contact us at the above email so we can address your potential concerns.

### PRODUCT SPECIFICATION CORRECTION

# **FEBRUARY 11, 2015**

### **PLEASE REVIEW**

Recently, we completed internal quality testing on extended temperature variants of our WR44 products that use first or second generation LTE Cellular modules and/or 3G modules. These products include the WR44 Extended Temperature, WR44R and the WR44RR.



Models with first generation LTE Cellular modules include the L4 (Sierra Wireless MC7710), L2 (Novatel E362) and L3 (Novatel E371). During testing, we observed cellular performance degradation for these products when the product operated at ambient temperatures above 40 degrees C. As a result of this testing, the specification for the operating temperature range of these products has been adjusted to 40 degrees C to 40 degrees C, and the product may not operate properly outside of this range.

Models with second Generation LTE Modules include the L1 (Huawei ME909), L5 (Sierra MC7354) and L6 (Telit LE910-NAG). Models with 3G Modules include the U8 (Gobi 3000) and U9 (Telit HE910). During testing we observed cellular performance degradation for these products when the product operated at ambient temperatures near the top of the prior specified temperature ranges. As a result of this testing the upper end specification for the operating temperature range of these products has been adjusted as set forth below:

	Prior Specification		New Specification	
Product	Low	High	Low	High
WR44 Extended Temperature without WiFi	-40C*	+75C*	-40C**	+60C**
WR44 Extended Temperature with WiFi	-20C*	+75C*	-20C**	+60C**
WR44R without WiFi	-40C*	+75C*	-40C**	+60C**
WR44R with WiFi	-20C*	+75C*	-20C**	+60C**
WR44RR (All Variants)	-40C*	+75C*	-40C**	+70C**

<sup>\*</sup>Reduced cellular performance may occur below -20C and above +60C.

Products using these modules began shipping in 2012 (3G), 2013 (first generation LTE) and 2014 (second generation LTE). No customers have reported any product failures related to temperature. We wanted to make you aware, however, of the revised specification for these products.

If you experience any performance issues relative to these products or have any questions, please contact Digi directly at <a href="https://www.wk.august.com">wk.august.com</a>. A Digi representative will then contact you to discuss your concerns.

Further, if you use the product in a regulated environment or if you believe human safety may be impacted by your use of the product outside of the new specifications, please immediately contact us at the above email so we can address your potential concerns.

<sup>\*\*</sup>Reduced cellular performance may occur below- 20C and above + 50C.