

How to Configure your Digi Device and Digi Connectware® Manager Trial

Configure Digi devices for use with Digi Connectware Manager

1. Using a web browser, enter the IP address for your Digi device via its IP address (usually 192.168.1.1).

For more help logging into your device, see the Quick Start Guide included in the box with your Digi device.

2. On the navigation menu on the left side, click **Remote Management**.

3. On the **Remote Management Configuration** page:

a. Select the checkbox **Enable Remote Management and Configuration**.

b. In the **Server Hostname** setting, enter **connectware.digi.com**

c. Select the checkbox **Automatically reconnect to the server after being disconnected**.

d. Set **Reconnect after** to 10 seconds.

4. If the Digi device connects to Connectware Manager properly, go to **Management > Connections**. The connection should be displayed there.

5. Optional step:

a. To customize your device's identity, choose **System** from the **Configuration** menu.

b. Fill in **Description**, **Contact**, and **Location**.

Note: The device ID is also stored in this group of settings.

To locate your MAC address on your device

On the bottom of your Digi cellular device find the label with **MAC ADDRESS** and a bar code underneath it.

To locate your device in Digi Connectware Manager

- Once configured to connect to Digi Connectware Manager, the Digi device “phones home” and is displayed on the **Device List**.

- In the Device ID column, locate your Digi device by its MAC address. This address is embedded in the Device ID.

The ID is preceded by **00000000-00000000-** and **FF-FF** is inserted in the middle of the MAC address.

- For example, if a device's MAC address is **00:40:9D:12:88:56**, it is displayed in the Device ID list as

00000000-00000000-00409DFF-FF128856

Note: Your devices may be moved to a private group upon request. Contact your Digi representative for help.

Remote Management Configuration

For more information on configuring and using the Connectware Manager to remotely con

Connection Settings

Client-Initiated Management Connection

Enable Remote Management and Configuration using a client-initiated connection

Server Address:

Automatically reconnect to the server after being disconnected

Reconnect after: hrs mins secs



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